



Parent and Student Guidelines for Trinity Lutheran College Bus Services

The Service:

Trinity Lutheran College provides five (5) buses for your child/ren's safety and comfort, enabling us to provide an extensive coverage of the Gold Coast, providing transport to and from:

- (1) Hollywell/Coombabah/Runaway Bay/Biggera Waters/Paradise Point/Labrador/Southport
- (2) Clear Is. Waters/Mermaid Waters/Broadbeach Waters/Bundall/Benowa/Ashmore.
- (3) Oxenford/Pacific Pines/Gaven/Helensvale/Arundel/Parkwood/Crestwood
- (4) Robina/Mudgeeraba/Worongary/Gilston/Nerang/Carrara
- (5) Southport/Main Beach/Paradise Waters/Surfers Paradise/Chevron Island/Ashmore

Trinity Lutheran College provides this service for the exclusive use of our students.

Tickets:

Each bus has an electronic scanner so students can swipe their Student ID cards to record their travel. If they do not have their student ID cards with them, their details will be recorded manually by the driver. Each trip is charged at \$4.00 and this fee will be added to the end-of-term school fees.

Bus Routes:

The bus routes are planned at the beginning of each year and every effort is made to accommodate the location of families along the route. The buses keep to a schedule with periodic timed stops along the way. The bus coordinator monitors timings and routes to ensure the schedule is maintained. The buses will not run early and parents are reminded their sons/daughters need to be at their designated bus stop a few minutes prior to the planned arrival of the bus to ensure the service is not unnecessarily delayed. This ensures all students reach the school on time and ahead of the commencement of the day's classes. It is not acceptable for families to delay the service on route as it impacts on all other students on-board. The College does however understand that there are unforeseeable circumstances that may delay the service on route and the bus co-ordinator advises the college when this happens.

Conduct:

Trinity Lutheran College expects exemplary conduct of students on-board these buses as it does on any public transport. Trinity Lutheran College has developed a code of conduct (a copy is available via My Unity/Parent Portal/Bus Services) for students using the bus service and all staff/drivers should be treated with respect. Any students misbehaving will be reprimanded in line with the College's discipline process.